Federal Transit Administration
Title VI Program

Version 0126

Trumbull County Transit

Plan Effective Date:

April 15, 2026

Title VI Contact Information

Contact (Position): Transit Administrator
Contact Phone Number: 330-675-2873
Contact Email: sljurkov@co.trumbull.oh.us

Mailing Address: 2959 Youngstown Warren Rd. SE. Warren, Ohio
Website: https://www.co.trumbull.oh.us/transportation/

Language Interpretation Assistance

Youngstown State University
Foreign Language Interpretation
Diana Parlardy
330-941-1631

Western Reserve Independent Living Center
Language Interpretation
330-372-3325

Trumbull Metropolitan Housing Authority
Language Interpretation
4076 Youngstown Road
330-369-1533/330-369-7325

Raphael DaVilla
Spanish Interpreters & Translation
888-266-4859

VOIANCE
Accessing a Voiance Interpreter
1- 866-998-0338

Title VI Plan Table of Contents

The Trumbull County Transit Title VI plan includes the following elements:

1. Annual Certifications & Assurances
2. Policy Statement
3. Notice to the Public
4. Complaint Procedure
5. Complaint Form
6. List of transit related Title VI Investigations, Complaints and Lawsuits
7. Public Participation Plan
8. Language Assistance Plan
9. Minority Representation Table and Description
10. Providing Assistance to and Monitoring Subrecipients
11. Title VI Equity Analysis for Facility Acquisition
12. Fixed Route Transit Providers Service Standards and Policies

Appendix A – Governing Board Adoption Resolution or Proof

Appendix B – Annual Certification & Revision Log

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Appendix L – Fixed Route Service Standards and Policies

Section 1: Annual Certifications and Assurances

In accordance with 49 CFR Section 21.7(a), every application for financial assistance from FTA must be accompanied by an assurance that the applicant will carry out the program in compliance with Title VI regulations. This requirement shall be fulfilled when the applicant/recipient submits its annual certifications and assurances. Primary recipients will collect Title VI assurances from sub-recipients prior to passing through FTA funds.

Trumbull County Transit will remain in compliance with this requirement by annual submission of certifications and assurances as required by ODOT. This certification is included with the annual grant assurances and certifications attached with the ODOT Grant. It is completed annually.

Section 2: Title VI Policy Statement

Trumbull County Transit, operating demand response transit provider, as a recipient of Federal Transit Administration (FTA) grant dollars either directly from FTA or through the Ohio Department of Transportation (ODOT), will comply with the Title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000d), the U.S. Department of Transportation implementing regulations, FTA Circular 4702.1B, and ODOT Public Transportation requirements as specified in Master Grant Agreement, and State Management Plan. Trumbull County Transit operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act.

Section 3: Notice to the Public

Trumbull County Transit's Notice to the Public can be found in Appendix C. Whenever a Safe Harbor analysis shows a language group exceeding 5% or 1,000 persons, then Trumbull County Transit will translate the notice into that language. According to FTA Circular 4702.1B, transit agencies are required to inform the public of their rights under Title VI by strategically posting a Notice to the Public in high-visibility areas. The Title VI Notice shall be displayed in the following locations at a minimum:

- Agency Website: The notice must be posted on the recipient's website.
- Public Areas of the Office: This includes reception rooms and meeting rooms at the agency's administrative or central office.

Transit Vehicles: It is strongly recommended notices be placed inside all vehicles used in the provision of transit service (e.g., posters, flyers, or comment cards). Trumbull County Transit:

☒ Posts notices inside vehicles.

☐ Does not post notices inside vehicles.

Trumbull County Transit may post notices in locations other than the aforementioned areas, Currently, Trumbull County Transit has:

☒ No other locations.

☐ Additional locations including: Click or tap here to enter text.

Section 4: Title VI Complaint Procedure

An example of the Trumbull County Transit complaint procedure directions can be found in Appendix E. Whenever a Safe Harbor analysis shows a language group exceeding 5% or 1,000 persons, then Trumbull County Transit will translate the compliant procedure into that language.

According to FTA Circular 4702.1B and standard compliance guidelines for subrecipients, the Title VI complaint procedure and form shall be posted in the following minimum locations:

- Agency Website: Both the complaint procedure and the complaint form must be available on the recipient's website.
- Central Administrative Office: A hard copy must be available at the agency's central office.
- Inside the Title VI Plan: The full procedure and form must be included as part of the agency's formal Title VI Program document.

Section 5: Title VI Complaint Form

An example of the Trumbull County Transit complaint form can be found in Appendix F. The complaint form is made available to the public and can be found:

- On the Trumbull County Transit website
- At the agency's central office 2959 Youngstown Warren Rd SE Warren Ohio hard copy made available
- Within the Title VI Program document (can be found in Appendix F as mentioned)

Section 6: List of Transit Related Title VI Investigations, Complaints and Lawsuits

Trumbull County Transit maintains a list or log of all Title VI investigations, complaints, and lawsuits, pertaining to its transit-related activities. This list can be found in Appendix G.

Section 7: Public Participation Plan

Strategies and Desired Outcomes

To promote inclusive public participation, Trumbull County Transit will employ the following strategies, as appropriate:

- ✓ Provide for early, frequent and continuous engagement by the public
- ✓ Select accessible and varied meeting locations and times
- ✓ Employ different meeting sizes and formats
- ✓ Use social media in addition to other resources as a way to gain public involvement
- ✓ Use radio, television or newspaper ads on stations and in publications that serve LEP populations. Outreach to LEP populations may also include audio programming available on podcasts.
- ✓ Expand traditional outreach methods by visiting ethnic stores/markets and restaurants, community centers, libraries, faith-based institutions, local festivals, etc.

Public Outreach Activities

The public outreach and involvement activities conducted by Trumbull County Transit since the last Title VI Program submission are summarized in the table in Appendix H.

Section 8: Language Assistance Plan

Overview

Trumbull County Transit is required to take reasonable steps to ensure meaningful access for Limited-English Proficient (LEP) persons. LEP refers to individuals who speak English "less than very well". Trumbull County Transit shall provide for communication for limited English proficient riders to ensure them equal opportunity to benefit from services. Family members or friends of limited English proficient riders will not be used as translators unless specifically requested by that individual. Arrangements have been made with Language Services Inc. to obtain translators. The agency will also utilize web-based translator programs if available.

Four-Factor Analysis

To determine the right level of service, complete the following four factors.

Factor 1: Demography (The Number of LEP Persons)

Instructions: Go to data.census.gov. Search for Table **S1601** (Language Spoken at Home) for your specific County. Use the most recent "5-Year Estimates".

Population Group	Number of Persons	Percentage (%)
Total Population (Age 5+)	190,785	100%
Total LEP Population (English "less than very well")	2,486	1.30%
Largest LEP Language: Other Indo European	1,562	0.82%
2nd Largest LEP Language: Spanish	522	0.27

Factor 2: Frequency of Contact

How often does your staff (drivers, dispatchers, reception) interact with LEP individuals?

☐ Daily

☐ Weekly

☐ Monthly

☒ Rarely

☐ Never

A log of LEP encounters can be found in Appendix I.

Factor 3: Importance of the Service

ABC Mobility recognizes that public transit is a vital service. To ensure safety and access, we prioritize the translation of Vital Documents. Vital documents currently translated include: Title VI Notice, Complaint Form, and ADA Information.

Factor 4: Resources and Costs

Select the resources your agency uses to assist LEP persons (check all that apply):

☒ Telephone Interpretation: Provided by service noted on Main Page of plan.

☐ "I Speak" Cards: Carried by drivers and dispatchers to identify languages. Example in Appendix J.

☐ Website Translation: Our website includes a Google Translate or similar widget.

☐ Community Partners: We coordinate with local social service agencies or schools.

Section 9: Minority Representation (Simplified)

Overview

If Trumbull County Transit has a non-elected transit-related planning board, advisory council, or committee, a subrecipient must track the racial breakdown of those members to ensure representation. If the transit board is elected, a subrecipient does not need to track that information. The following table clarifies "elected" versus "non-elected."

If the Board Member is...	Category
Voted for by the citizens of the county/city.	Elected
Appointed by a Mayor or Commissioner.	Non-Elected
Voted in by the existing Non-Profit Board members.	Non-Elected
A volunteer who joined the committee.	Non-Elected

The Trumbull County Transit governing board is:

☒ Elected – the following membership breakdown information is not needed.

☐ Non-Elected – the following membership breakdown must be completed.

Step 1: Membership Breakdown

Instructions: In the first row, enter the population percentages for your service area (found in the same Census Table S1601 used in Section 8). In the second row, enter the actual number of members on your board/committee by race.

Table Depicting Membership of Board, Committees, Councils, Broken Down by Race

Group	Caucasian	Hispanic	African American	Asian American	Native American	Two or More Races
Service Area Population %						
Number of Board Members						

Step 2: Efforts to Encourage Participation

☐ Elected Board: Our board is comprised of elected officials and therefore no non-elected committee exists.

If non-elected board members - how does Trumbull County Transit encourage minority participation on its boards? (Check all that apply):

☐ Public Notices: We include "Equal Opportunity" language in all board recruitment advertisements.

☐ Community Outreach: We reach out to local minority-owned businesses or community centers when vacancies occur.

☐ Other Efforts: Click or tap here to enter text.

Section 10: Providing Assistance to and Monitoring Subrecipients

Does agency provide funding to subrecipients?

☐ No, the agency does not have subrecipients.

☒ Yes. If yes, list the subrecipient names: Comfort Care A Van, Sunset Transportation, All American USA Taxi, Country Neighbor

- Trumbull County Transit monitors subrecipients using the following process:
- Trumbull County Transit uses the following process to ensure all subrecipients are complying with the general reporting requirements of FTA Circular 4702.1B:
  - Every three years reviewing vendors policies
  - Once a year verify policies are in vehicles
- Trumbull County Transit collects Title VI programs from the subrecipients listed above and reviews programs for compliance by doing the following:
- Every three years reviewing vendors policies
- Once a year, verify policy notices are in each vehicle.

Section 11: Title VI Equity Analysis for Facility Acquisition

Title 49 CFR, Appendix C, Section (3)(iv) requires "the location of projects requiring land acquisition and the displacement of persons from their residences and business may not be determined on the basis of race, color, or national origin." For purposes of this requirement, "facilities" does not include bus shelters, as they are considered transit amenities. It also does not include transit stations, power substations, or any other project evaluated by the National Environmental Policy Act (NEPA) process. Facilities included in the provision include, but are not limited to, storage facilities, maintenance facilities, operations centers, etc. Has the agency built a facility? Check the response below.

☒ No, Trumbull County Transit has not built a facility.

☐ Yes, Trumbull County Transit has built a facility and completed a Title VI equity analysis to compare the equity impacts of various siting alternatives, and the analysis must occur before the selection of the preferred site. Appendix K will include the Title VI plan a copy of the Title VI equity analysis.

Section 12: Fixed Route Transit Providers Service Standards and Policies

☒ Trumbull County Transit is **not** a fixed route transit provider. As such, the remainder of Section 12 is not applicable to Trumbull County Transit and may be deleted from this document.

☐ Trumbull County Transit is a fixed route transit provider. As such, the remainder of Section 12 is applicable to Trumbull County Transit and is to be filled out completely and attached in Appendix M.

Appendix A

Proof of Governing Board Adoption of Plan

Appendix B

Title VI Plan Revision Log

Date Month/day/year	**Action Taken**	**Authorizing Individual**
April 15, 2026	Title page added LEP providers	Transit Administrator
April 15, 2026	Section 5 added address	Transit Administrator
April 15, 2026	Appendix H Public Participating Actives added activities	Transit Administrator
April 15, 2026	Section 8 Language Assistance Plan, added census figures	Transit Administrator
April 15, 2026	Section 10 Providing Assistance to and monitoring Subrecipients	Transit Administrator

Appendix C

Title VI Notice to the Public

Notifying the Public of Rights Under Title VI

Trumbull County Transit

- The Trumbull County Transit operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the Trumbull County Transit.
- For more information on the Trumbull County Transit's civil rights program, the procedures to file a complaint, or to file a complaint, please contact the Transit Administrator at 330-675-2873 (TTY 800-750-0750); email sljurkov@co.trumbull.oh.us; or visit our administrative office at 2959 Youngstown Warren Rd. SE. Warren, Ohio . For more information, visit https://www.co.trumbull.oh.us/transportation/**.**
- For transportation-related Title VI matters, a complaint may also be filed directly with the:

  Ohio Department of Transportation, Attn: Office of Opportunity, Diversity, and Inclusion, Title VI Coordinator, 1980 West Broad Street, Mailstop 3270, Columbus, Ohio 43223

  Federal Transit Administration, Office of Civil Rights, Attention: Complaint Team, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE Washington, DC, 20590.

- If information is needed in another language, contact 1-800-222-3333..

Appendix D

Title VI Notice to the Public in Spanish

Notificación al público de derechos bajo el Título VI

- El Trumbull County Transit opera sus programas y servicios sin distinction de raza, color y origen nacional, segun el Título VI de la Ley de Derechos Civiles. Cualquier persona que cree o que ha sido perjudicada por una práctica discriminatoria ilegal bajo el Título VI puede presentar una queja con el Trumbull County Transit.

- Para obtener más información sobre el programa de derechos civiles de Trumbull County Transit, o para obtener más información sobre los procedimientos para presenter una queja, por favor llame a Transit Administrator330-675-2873 (TTY 800-XXX-XXX), sljurkov@co.trumbull.oh.us, o visite nuestra oficina administrativa en 2959 Youngstown Warren Rd. SE. Warren, Ohio .

- Un demandante puede presenter una queja directamente a la el Departmento de Transporte del estado de Ohio, Attn: Office of Opportunity, Diversity and Inclusion 1980 West Broad Street, Mailstop 3270, Columbus, OH 43223.

- Un demandante puede presenter una queja directamente a la Administración Federal de tránsito, Office of Civil Rights, Atención: Complaint Team, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE Washington, DC, 20590.

- Si se necesita información en otro idioma, comuníquese con 1-800-222-3333..

Appendix E

Complaint Process

Any individual, group of individuals or entity that believes they have been intentionally discriminated against on the basis of race, color, or national origin by Trumbull County Transit may file a Title VI complaint by completing and submitting the agency's Title VI Complaint Form.

Any individual having filed a complaint or participated in the investigation of a complaint shall not be subjected to any form of intimidation or retaliation. Individuals who have cause to think that they have been subjected to intimidation or retaliation can file a complaint of retaliation following the same procedure for filing a discrimination complaint.

A complaint must be filed with Trumbull County Transit no later than 180 days after the following:

1. The date of the alleged act of discrimination; or
2. The date when the person(s) became aware of the alleged discrimination; or
3. Where there has been a continuing course of conduct, the date on which that conduct was discontinued of the latest instance of the conduct.

Once the complaint is received, Trumbull County Transit will review it to determine if our office has jurisdiction. A copy of each Title VI complaint received will be forwarded to the Ohio Department of Transportation within ten (10) calendar days of receipt. The complainant will receive an acknowledgement letter informing her/him whether the complaint will be investigated by our office.

Trumbull County Transit has 45 days to investigate the complaint. If more information is needed to resolve the case, Trumbull County Transit may contact the complainant requesting further information. The complainant has **10** business days from the date of the letter to send requested information to the investigator assigned to the case. If the investigator is not contacted by the complainant or does not receive the additional information within **10** business days, Trumbull County Transit can administratively close the case.

After the investigator reviews the complaint, the agency will issue one of two (2) letters to the complainant: a closure letter or a letter of finding (LOF).

- ✓ A closure letter summarizes the allegations and states that there was not a Title VI violation and that the case will be closed.
- ✓ A letter of finding (LOF) summarizes the allegations and the interviews regarding the alleged incident, and explains whether any disciplinary action, additional training of the staff member, or other action will occur.

If the complainant wishes to appeal the decision it must direct the appeal to the agency initially. The complainant has **30** days after the date of the closure letter or the letter of finding to do so. If there is outstanding concern, the appeal may be directed to the state DOT or FTA. The appeal process information will be included in the letter.

A person may also file a complaint directly with the: Ohio Department of Transportation, Attn: Office of Opportunity, Diversity and Inclusion 1980 West Broad Street, Mailstop 3270, Columbus, OH 43223, or the Federal Transit Administration, Office of Civil Rights, Attention: Complaint Team, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE Washington, DC, 20590.

If information is needed in another language, then contact 1-800-222-3333.

Appendix F

Title VI Complaint Form

Section I:				
Name:				
Address:				
Telephone (Home):		**Telephone (Work):**		
Email Address:				
Accessible Format Requirements?	Large Print		Audio Tape	
	TDD		Other	
Section II:				
Are you filing this complaint on your own behalf?		Yes*	No	
*If you answered "yes" to this question, go to Section III.				
If not, please supply the name and relationship of the person for whom you are complaining:				
Please explain why you have filed for a third party:				
Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party.		Yes	No	
Section III:				
I believe the discrimination I experienced was based on (check all that apply): [ ] Race [ ] Color [ ] National Origin				
Date of Alleged Discrimination (Month Day, Year) _____				
Explain as clearly as possible what happened and why you believe you were intentionally discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as names and contact information of any witnesses. If more space is needed, please use the back of this form.				
Section IV				
Have you previously filed a Title VI complaint with this agency?		Yes	No	
Section V				
Have you filed this complaint with any other Federal, State, or local agency, or with any Federal or State court? [ ] Yes [ ] No				
If yes, check all that apply: [ ] Federal Agency: _____ [ ] Federal Court _____ [ ] State Agency _____ [ ] State Court _____ [ ] Local Agency _____				
Please provide information about a contact person at the agency/court where the complaint was filed.				

Name:
Title:
Agency:
Address:
Telephone:
Section VI
Name of agency complaint is against:
Contact person:
Title:
Telephone number:

You may attach any written materials or other information that you think is relevant to your complaint.

Signature and date required below

_____ _____

Signature Date

If information is needed in another language, contact 1-800-222-3333..

Please submit this form to:

Trumbull County Transit
Transit Administrator
2959 Youngstown Warren Rd. SE. Warren, Ohio
330-675-2873
sljurkov@co.trumbull.oh.us

Appendix G

Transit Related Title VI Investigations, Complaints and Lawsuits

	Date (Month, Day, Year)	**Summary** (include basis of complaint: race, color, or national origin)	**Status**	**Action(s) Taken**
Investigations				
Lawsuits				
Complaints				

Appendix H

Public Participation Actives

Event Date	**Insert Agency Name** Staffer(s) or Department	**Activity**	**Communication Method** (Public notice, posters, social media)	**Notes**
7-11-2023-7-16-2023 7-9-2024-7-14-2024, 7-8-2025-7-13-2025	County Saffer's	County Fair	Posters social media	The Trumbull County Commissioners have a both at the County Fair and brochures are handed out
4/10/2024	Transit Administrator	Senior Resource Fair	Social media	At Shepherd of the Valley nursing home in Trumbull County, the Transit Administrator talked to staff, residences and family members regarding Transit in Trumbull County and passed out brochures
11-2021-2023 2024 1-9 3-19 9-9-11-6 3-12-2025	Transit Administrator		Public Notice	Transit Administrator held a meeting with riders and public discuss transit issues and give updated on ridership numbers and issues.

Appendix I

Log of LEP Encounters

Date	Time	Language Spoken By Individual *(if available)*	Name and Phone Number of Individual *(if available)*	Service Requested	Follow Up Required	Staff Member Providing Assistance	Notes

No encounters in the past 3 years

Appendix J

"*I Speak*" Language Identification Card

Note: For additional languages visit the US Census Bureau website http://www.lep.gov/ISpeakCards2004.pdf

Mark this Box if you speak…	Language Identification Chart	Language
	Mark this box if you read or speak English	English
	Marque esta casilla si lee o habla español	Spanish
	Kos lub voj no yog koj paub twm thiab hais lus Hmoob	Hmong
	如果□ □ 国在方框内打勾	Chinese
	Xin ñaùnh daáu vaøo oâ naøy neáu quyù vò bieát ñoïc vaø noùi ñöôïc Vieät Ngöõ.	Vietnamese
	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	Korean
	Markahan itong kuwadrado kung kayo ay marunong magbasa o magsalita ng Tagalog.	Tagalog
	Kreuzen Sie dieses Kästchen an, wenn Sie Deutsch lesen oder sprechen	German
	Отметить этот флажок, если вы говорите по-русски	Russian
	Означите ову кућицу ако говорите српски	Serbian
	z ≤ ŴŸÐυ¥ύπ≠ЄøH≠ú{æ ¥ÁæЄû ú□£ ÿÝ±≠ û ∏∏I	Hindi
	پر نشان لگائیں تو اس باکس بولتے ہیں اردو اگر آپ	Urdu

Appendix K

Title VI Equity Analysis for Facility Acquisition

(Insert analysis here)

N/A

Appendix L
N/A

Fixed Route Transit Providers Service Standards and Policies

All Fixed Route Transit Providers must submit:

- All requirements set out in Chapter III (General Requirements)
  - Service standards
    - Vehicle load for each mode
    - Vehicle headway for each mode
    - On time performance for each mode
    - Service availability for each mode
  - Service policies
    - Transit Amenities for each mode
    - Vehicle Assignment for each mode

Trumbull County Transit has adopted the following system-wide standards and policies to ensure service design and operations practices do not result in discrimination on the basis of race, color, or national origin. Service policies differ from service standards in that they are not necessarily based on a quantitative threshold.

Service Standards

FTA requires that all fixed route transit providers develop quantitative standards for all fixed route modes of operation for the following indicators. Trumbull County Transit has prepared standards for all modes it operates including **Insert modes of transportation.**

a. Vehicle Load

Vehicle Type	Average Passenger Capacities			
	Seated	Standing	Total	Maximum Load Factor
15′ Mini-Bus	28	2	30	1.1
40′ Low Floor Bus	39	12	51	1.3
40′ Standard Bus	43	17	60	1.4
Light Rail Vehicle	64	69	133	2.1

b. Vehicle Headway

POLICY HEADWAYS AND PERIODS OF OPERATION				
WEEKDAY	**Peak**	**Base**	**Evening**	**Night**

Regional Trunk	10	15	15	30
Urban Radial	15	15	30	60
Cross-Town	15	15	30	--
Secondary Radial	30	30	60	--
Feeder	30	30	60	--
Peak Express	30	--	--	--
Employer Feeder	60	--	--	--

** Peak: 7-9 am and 4-6 pm; Base 9am - 4pm; Evening: 6-9:30 pm; Night: 9:30pm-Midnight;*

"--" means no service is provided during that time period.

SATURDAY	Day	Evening	Night
Regional Trunk	15	30	30
Urban Radial	30	60	--
Cross-Town	15	30	--
Secondary Radial	60	60	--
Feeder	60	60	--
Peak Express	--	--	--
Employer Feeder	--	--	--

** Day 7am - 6pm; Evening: 6-9:30 pm; Night: 9:30pm – Midnight;*

"--" means no service is provided during that time period.

SUNDAY	Day	Evening	Night
Regional Trunk	30	60	--
Urban Radial	30	60	--
Cross-Town	30	--	--

Secondary Radial	--	--	--
Feeder	--	--	--
Peak Express	--	--	--
Employer Feeder	--	--	--

** Day 7am - 6pm; Evening: 6-9:30 pm; Night: 9:30pm-Midnight;*

"--" means no service is provided during that time period.

c. On-Time Performance
A vehicle is considered on time if it departs a scheduled time point no more than one (1) minute early and no more than five (5) minutes late. The Insert Agency Name on-time performance objective is 90% or greater. Insert Agency Name continuously monitors on-time performance and system results are published and posted as part of monthly performance reports covering all aspects of operations.

d. Service Availability
Trumbull County Transit will distribute transit service so that 90% of all residents in the service area are within a ¼ mile walk of bus service or within a ½ mile walk of rail service.

Service Policies

FTA requires fixed route transit providers to develop a policy for service indicators. Trumbull County Transit has prepared the following policies for its transit system.

a. Distribution of Transit Amenities
Installation of transit amenities along bus and rail routes are based on the number of passengers boarding at stops and stations along those routes.

b. Vehicle Assignment
Vehicles will be assigned to the South, North, and East depots such that the average age of the fleet serving each depot does not exceed "x" years. Low-floor buses are deployed on frequent service and other high-ridership lines, so these buses carry a higher share of ridership than their numerical proportion of the overall bus fleet. Low-floor buses are also equipped with air conditioning and automated stop announcement systems.

Bus assignments take into account the operating characteristics of buses of various lengths, which are matched to the operating characteristics of the route. Local routes with lower ridership may be assigned 30-foot buses rather than the 40-foot buses. Some routes requiring tight turns on narrow streets are operated with 30-foot rather than 40-foot buses.